

Tuesday 24 August 2010

Picker Institute Europe acquires operations in Germany and Switzerland

Picker Institute Europe has extended its European presence into Germany and Switzerland by acquiring Picker Institut Deutschland and Picker Institut Schweiz.

The two organisations had previously been wholly-owned subsidiaries of the US-based Picker Institute Inc, but have been gifted to Picker Institute Europe to further Harvey Picker's vision for patient-centred care internationally.

Both organisations fund their charitable research activities through the development and provision of patient experience surveys for public and private healthcare organisations.

The acquisition will enable international data comparisons, and the sharing of research methods, tools and quality improvement services.

Dr Penny Woods, chief executive of Picker Institute Europe, said today:

"We are excited to be the first specialist patient experience organisation able to serve clients and patients across Europe. We will provide research services, and share learning and expertise about patient experience, on an international basis."

Picker Institute Europe is also working in Italy, developing new patient experience surveys in the Veneto region, which have attracted national attention.

Ends

Note for editors:

Picker Institute Europe, based in the UK, is a not for profit organisation that seeks to make patients' views count in healthcare. It builds and uses evidence to champion the best possible patient-centred care, working with patients, professionals and policymakers to strive continuously for the highest standards of patient experience.

Further information:

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